

Responsible and sustainable product offering policy

At Euronext, we are committed to offering responsible product solutions that meet the diverse needs of our clients and to act in their best interest, while ensuring compliance with applicable regulations. In our product development, we prioritise customer experience, conduct market research, incorporate impact, legal and risk assessments, and mitigate potential conflicts of interest.

Furthermore, Euronext is actively committed to accelerating climate action and facilitating the transition to a European economy aligned with a 1.5° trajectory. A key aspect of our strategy involves expanding our range of ESG products, which aim to channel investments towards decarbonised assets and support our clients on their ESG journey. Our rigorous approval process involves senior executive representation and collaboration across various business departments.

Euronext's Responsible and Sustainable Product Offering commitment is implemented and facilitated by the Group Head of ESG and supported by all relevant business lines.

Commitments

- Euronext is committed to designing products and services that meet the diverse needs of our customers. To achieve this, we conduct thorough market research to understand customer requirements and ensure that our products and services serve various customer segments. As both a financial exchange and through our franchises, particularly Euronext Corporate Services, we strive to provide a wide range of services that cater to small businesses and individuals.
- Euronext is committed to incorporate legal and risk assessment into product development and to monitor the quality of current products and services on an ongoing basis.

Euronext is committed to providing a positive customer experience throughout our customers' journeys with our products and services, with mechanisms in place to receive and investigate complaints and implement corrective action.

- Euronext is committed to carefully review and monitor all communications about our products to ensure they are fair, balanced, and provide clear and transparent information.
- Euronext is committed to accelerate the European trajectory towards sustainable growth. In line with this commitment, we offer a diverse range of ESG financial products that aim to empower sustainable finance. As part of our efforts, we track our ESG revenues annually with a clear ambition to foster growth. To ensure transparency, we obtain limited assurance from a third party.

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